

Practice Transformation Specialist

The Practice Transformation Specialist (PTS) is responsible for encouraging providers and practices, clinics and community-based organizations (CBO) to explore the benefits, challenges, and opportunities in improving health outcomes and patient experiences while containing healthcare costs. Success as a PTS requires the ability to maximize care teams, support comprehensive care management and coordination, manage population health, and efficiently use health information technology (HIT) to support patient-centered care delivery.

To address these challenges, there are a range of services to support providers, administrators, and staff in increasing the knowledge and skills to provide high-value, patient-centered care. The PTS will utilize:

- Quality improvement methodology, including workflow assessment and workflow redesign
- Patient-Centered Medical Home (PCMH) implementation and recognition
- Electronic health record (EHR) optimization
- Teamwork and team-based care
- A deep understanding of the clinical documentation process and coding (ICD-10, CPT)
- Familiarity with quality incentive programs, value-based care, MIPS, etc.

The PTS utilizes a variety of information technology tools/appliances within their practices to improve workflow and implementation for quality improvement. Acts as a consultant to such practices/clinics/CBOs to assist in restructuring clinical and business workflows to optimize the implementation of HIT in these offices. Coordinates task-related efforts by creating, joining and/or leading supporting partnerships and facilitating ongoing discussions and initiatives with the appropriate stakeholders in the state and elsewhere who are working on comparable HIT restructuring and/or improvement efforts. Includes the coordination and sharing of information and resources, avoiding duplication of efforts and resources, minimizing inconsistencies, reducing burden on the participants. Develops and deploys strategies that are cost effective and improve HIT utilization and efficiencies, cultural competencies and other related measures. Requires working knowledge of EHR, Clinical Decision Support, PCMH, ICD10, CPT, MIPS and EHR reporting modules for quality improvement. Requires excellent troubleshooting and decision-making skills, self-motivation and the use of sound judgment and discretion.

Minimum Education/Training Required:

An associate degree in a healthcare discipline, MIS, or computer science, from an accredited college or university. Relevant bachelor's degree preferred.

Minimum Experience Required:

A minimum of five years' experience in medical information systems, medical office workflow, HIT project management or related consulting experience. Actual experience optimizing the use of the EHR and/or workflow in small practice/clinic a plus.

FDRHPO and NCI are EEO/AA employers. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, national origin, gender identity, sexual orientation, genetics, age, disability, protected veteran status, or any other characteristic protected by law. EOE/M/F/Vet/Disability